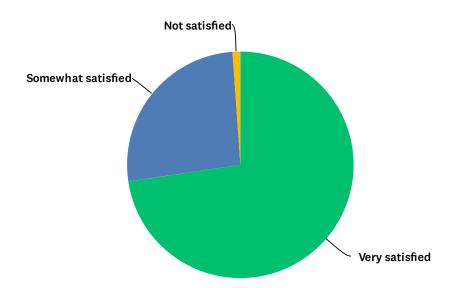
Q1 How satisfied are you with the overall OLLI academic experience? (Select one)

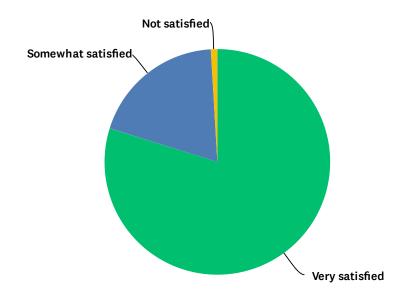
Answered: 552 Skipped: 1



| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very satisfied | 72.64% | 401 |
| Somewhat satisfied | 26.27% | 145 |
| Not satisfied | 1.09% | 6 |
| TOTAL | | 552 |

Q2 How satisfied are you with the range of study groups offered?(Select one)

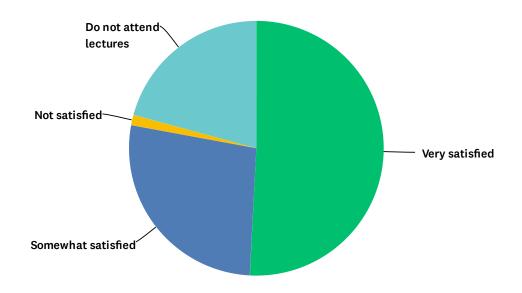
Answered: 545 Skipped: 8



| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very satisfied | 79.82% | 435 |
| Somewhat satisfied | 19.27% | 105 |
| Not satisfied | 0.92% | 5 |
| TOTAL | | 545 |

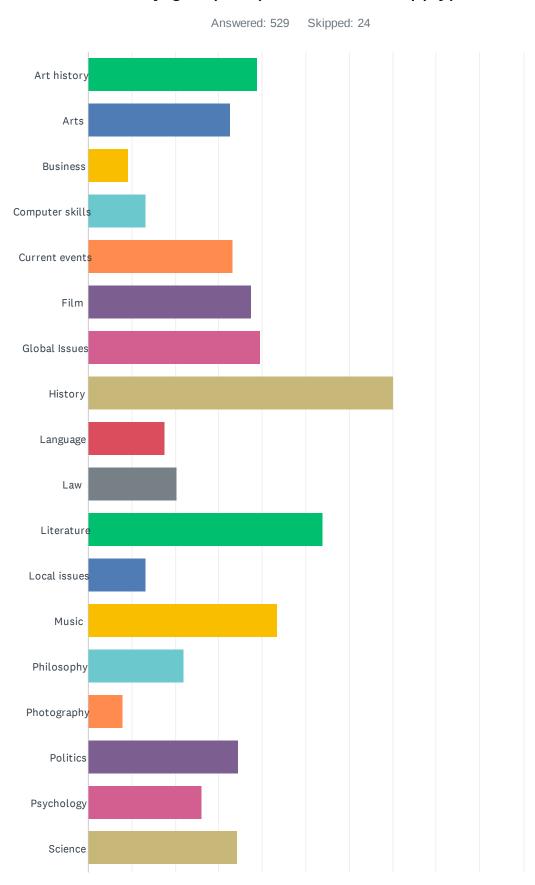
Q3 How satisfied are you with the range of topics covered in the lecture series?(Select one)

Answered: 539 Skipped: 14

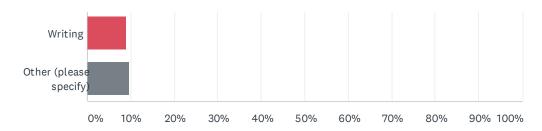


| ANSWER CHOICES | RESPONSES | |
|---------------------------------------|-----------|-----|
| Very satisfied | 50.83% | 274 |
| Somewhat satisfied | 27.09% | 146 |
| | | |
| Not satisfied | 1.30% | 7 |
| Not satisfied Do not attend lectures | 20.78% | 112 |

Q4 Which of the following fields appeal to you most as subjects for future study groups? (Check all that apply)



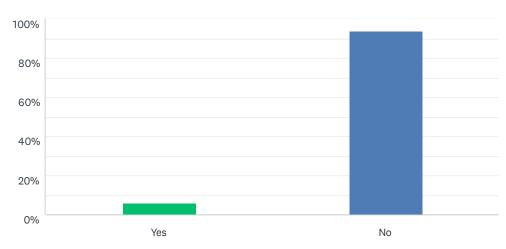
2020 Fall OLLI Member Survey



| Art history Arts | 38.94% 32.70% 9.26% | 206 173 49 |
|------------------------|---------------------------|------------------|
| | 9.26% | |
| Dusiness | | 49 |
| Business | 40.000/ | |
| Computer skills | 13.23% | 70 |
| Current events | 33.27% | 176 |
| Film | 37.43% | 198 |
| Global Issues | 39.51% | 209 |
| History | 70.13% | 371 |
| Language | 17.58% | 93 |
| Law | 20.23% | 107 |
| Literature | 53.88% | 285 |
| Local issues | 13.23% | 70 |
| Music | 43.48% | 230 |
| Philosophy | 21.93% | 116 |
| Photography | 7.94% | 42 |
| Politics | 34.59% | 183 |
| Psychology | 26.09% | 138 |
| Science | 34.40% | 182 |
| Writing | 9.07% | 48 |
| Other (please specify) | 9.64% | 51 |
| Total Respondents: 529 | | |

Q5 Do you know anyone who might be a good study group leader for a future OLLI course?

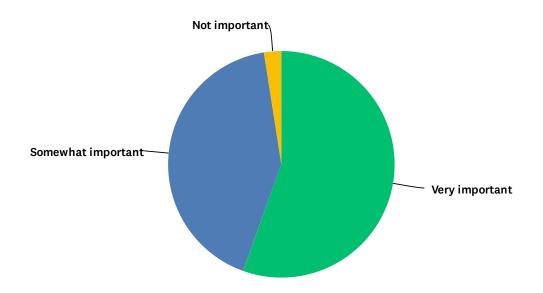




| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 6.04% | 31 |
| No | 93.96% | 482 |
| TOTAL | | 513 |

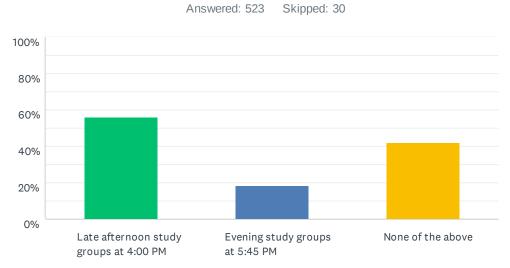
Q6 How important is OLLI to you?(Select one)

Answered: 528 Skipped: 25



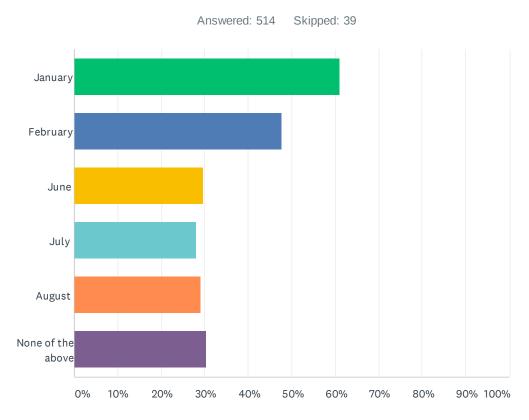
| ANSWER CHOICES | RESPONSES | |
|--------------------|-----------|-----|
| Very important | 55.49% | 293 |
| Somewhat important | 42.05% | 222 |
| Not important | 2.46% | 13 |
| TOTAL | | 528 |

Q7 If OLLI offered classes later in the day, would you take: (Check all that apply)



| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| Late afternoon study groups at 4:00 PM | 56.21% | 294 |
| Evening study groups at 5:45 PM | 18.55% | 97 |
| None of the above | 41.87% | 219 |
| Total Respondents: 523 | | |

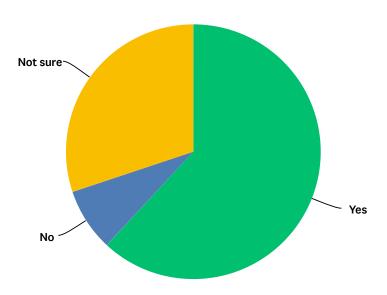
Q8 In addition to the current 8-10-week fall and spring study groups, February and July Shorts, and the June Minis, would you be interested in attending additional study groups in:(Check all that apply)



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| January | 61.09% | 314 |
| February | 47.67% | 245 |
| June | 29.77% | 153 |
| July | 28.02% | 144 |
| August | 28.99% | 149 |
| None of the above | 30.35% | 156 |
| Total Respondents: 514 | | |

Q9 In addition to the regular 8-, 9-, and 10-week courses, would you be interested in taking a limited number of 4-week courses during the regular academic semesters?(Check one)

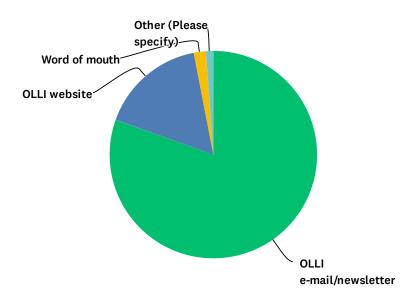




| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 61.90% | 325 |
| No | 8.00% | 42 |
| Not sure | 30.10% | 158 |
| TOTAL | | 525 |

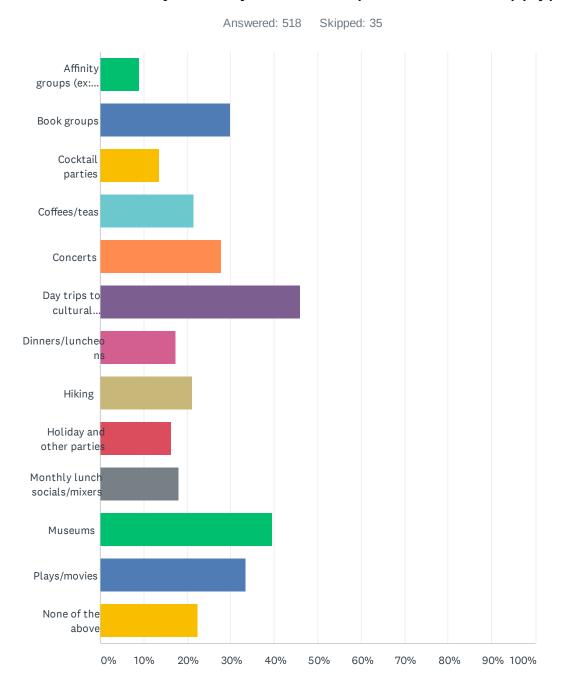
Q10 To learn about OLLI events, do you usually rely on:(Select one)

Answered: 527 Skipped: 26



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| OLLI e-mail/newsletter | 80.46% | 424 |
| OLLI website | 16.51% | 87 |
| Word of mouth | 1.90% | 10 |
| Other (Please specify) | 1.14% | 6 |
| TOTAL | | 527 |

Q11 When we are meeting again in person, which of the following OLLI activities are you likely to attend?(Check all that apply)

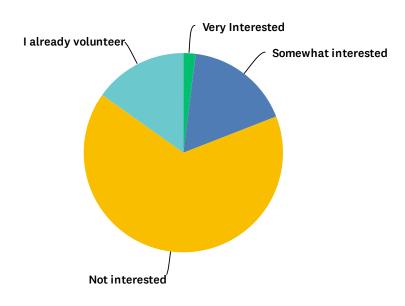


2020 Fall OLLI Member Survey

| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| Affinity groups (ex: knitting, bridge, games, etc.) | 9.07% | 47 |
| Book groups | 29.92% | 155 |
| Cocktail parties | 13.51% | 70 |
| Coffees/teas | 21.62% | 112 |
| Concerts | 27.80% | 144 |
| Day trips to cultural destinations | 45.95% | 238 |
| Dinners/luncheons | 17.37% | 90 |
| Hiking | 21.04% | 109 |
| Holiday and other parties | 16.41% | 85 |
| Monthly lunch socials/mixers | 17.95% | 93 |
| Museums | 39.58% | 205 |
| Plays/movies | 33.40% | 173 |
| None of the above | 22.39% | 116 |
| Total Respondents: 518 | | |

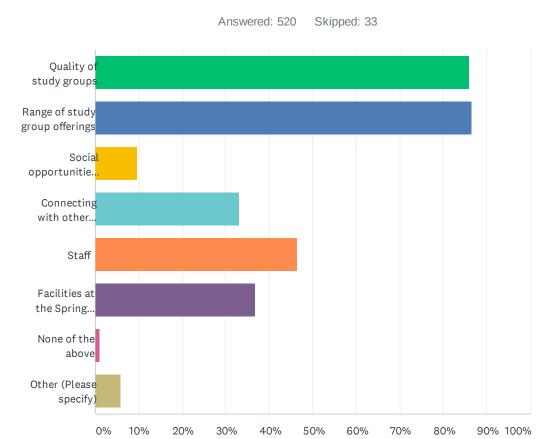
Q12 How interested are you in volunteering at OLLI?(Select one)

Answered: 508 Skipped: 45



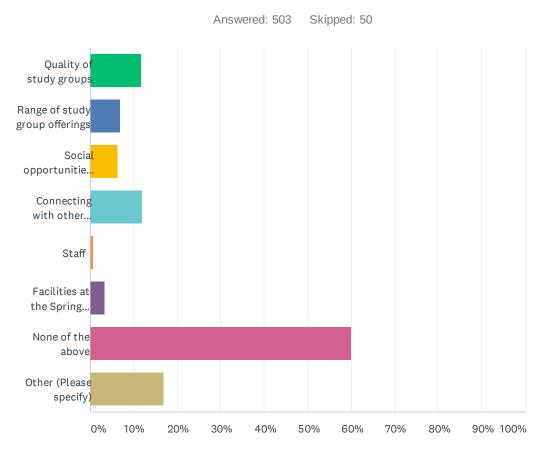
| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-----|
| Very Interested | 1.97% | 10 |
| Somewhat interested | 17.13% | 87 |
| Not interested | 65.75% | 334 |
| I already volunteer | 15.16% | 77 |
| TOTAL | | 508 |

Q13 What do you consider to be the strengths of OLLI at AU?(Check all that apply)



| ANSWER CHOICES | RESPONSES | |
|--|-----------|-----|
| Quality of study groups | 85.96% | 447 |
| Range of study group offerings | 86.54% | 450 |
| Social opportunities such as holiday party, trips, special events | 9.62% | 50 |
| Connecting with other members | 33.08% | 172 |
| Staff | 46.35% | 241 |
| Facilities at the Spring Valley Building(4801 Massachusetts Ave. NW) | 36.92% | 192 |
| None of the above | 0.96% | 5 |
| Other (Please specify) | 5.96% | 31 |
| Total Respondents: 520 | | |

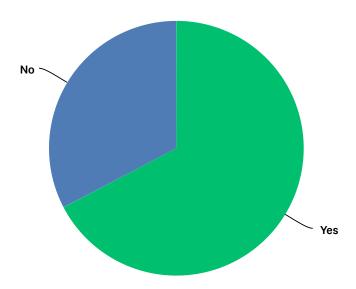
Q14 What do you consider to be the weaknesses or areas to be improved upon?(Check all that apply)



| ANSWER CHOICES | RESPONSES | ; |
|--|-----------|-----|
| Quality of study groups | 11.73% | 59 |
| Range of study group offerings | 6.96% | 35 |
| Social opportunities such as holiday party, trips, special events | 6.36% | 32 |
| Connecting with other members | 11.93% | 60 |
| Staff | 0.60% | 3 |
| Facilities at the Spring Valley Building(4801 Massachusetts Ave. NW) | 3.38% | 17 |
| None of the above | 60.04% | 302 |
| Other (Please specify) | 16.90% | 85 |
| Total Respondents: 503 | | |

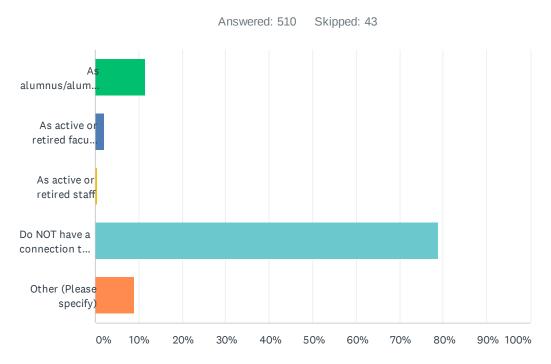
Q15 Have you made a donation to OLLI in the past or plan to make one in the future?

Answered: 511 Skipped: 42



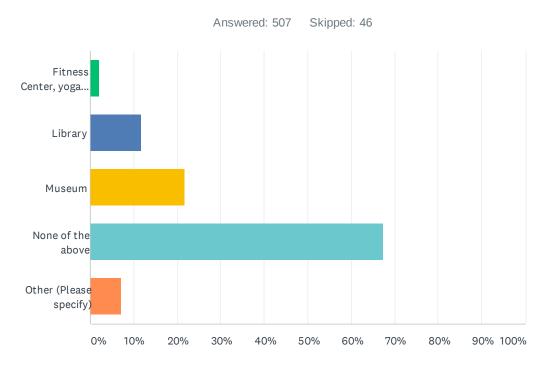
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 67.32% | 344 |
| No | 32.68% | 167 |
| TOTAL | | 511 |

Q17 Other than OLLI, do you have a connection with American University? If so, how?(Check all that apply)



| ANSWER CHOICES | RESPONSES | |
|---|-----------|-----|
| As alumnus/alumna (undergraduate or graduate) | 11.57% | 59 |
| As active or retired faculty member | 2.16% | 11 |
| As active or retired staff | 0.39% | 2 |
| Do NOT have a connection to AU | 78.82% | 402 |
| Other (Please specify) | 9.02% | 46 |
| Total Respondents: 510 | | |

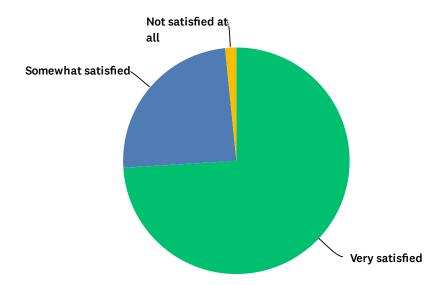
Q18 When the University is open (not during the Pandemic), which of the following American University facilities do you use? (Check all that apply)



| ANSWER CHOICES | RESPONSES | |
|------------------------------------|-----------|----|
| Fitness Center, yoga classes, etc. | 2.17% | L1 |
| Library | 11.64% | 59 |
| Museum | 21.70% 11 | LO |
| None of the above | 67.46% 34 | 12 |
| Other (Please specify) | 7.10% | 36 |
| Total Respondents: 507 | | |

Q19 How satisfied are you with OLLI's use of Zoom this semester?(Select one)

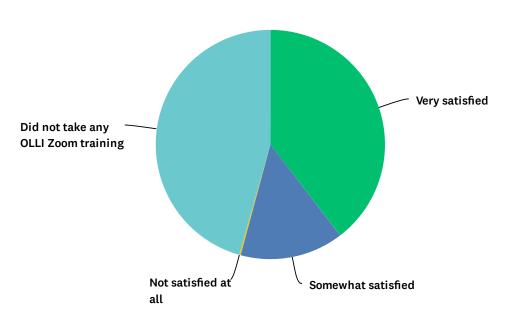
Answered: 508 Skipped: 45



| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| Very satisfied | 74.02% | 376 |
| Somewhat satisfied | 24.41% | 124 |
| Not satisfied at all | 1.57% | 8 |
| TOTAL | | 508 |

Q20 How satisfied are you with the Zoom training which OLLI has provided?(Select one)

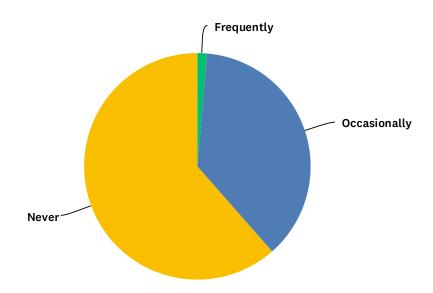




| ANSWER CHOICES | RESPONSES | |
|-------------------------------------|-----------|-----|
| Very satisfied | 39.57% | 203 |
| Somewhat satisfied | 14.62% | 75 |
| Not satisfied at all | 0.19% | 1 |
| Did not take any OLLI Zoom training | 45.61% | 234 |
| TOTAL | | 513 |

Q21 Have you had problems using Zoom?(Select one)

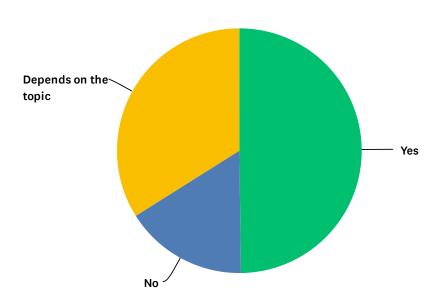
Answered: 511 Skipped: 42



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Frequently | 1.37% | 7 |
| Occasionally | 37.18% | 190 |
| Never | 61.45% | 314 |
| TOTAL | | 511 |

Q22 When we hold classes again in person, would you be interested in taking any Zoom-only classes?(Select one)

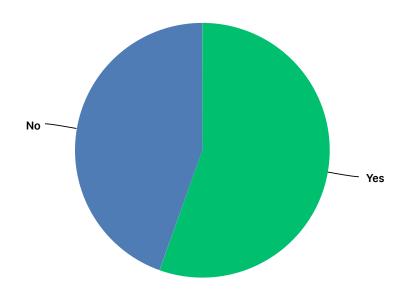
Answered: 510 Skipped: 43



| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-----|
| Yes | 49.80% | 254 |
| No | 16.27% | 83 |
| Depends on the topic | 33.92% | 173 |
| TOTAL | | 510 |

Q23 Would you be interested in attending late afternoon (after 4:00 PM) Zoom classes?

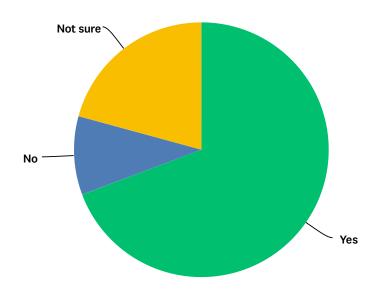
Answered: 512 Skipped: 41



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 55.47% | 284 |
| No | 44.53% | 228 |
| TOTAL | | 512 |

Q24 When we hold classes again in person, if an in-person class you registered for is oversubscribed, would you be willing to attend that class via Zoom?(Select one)

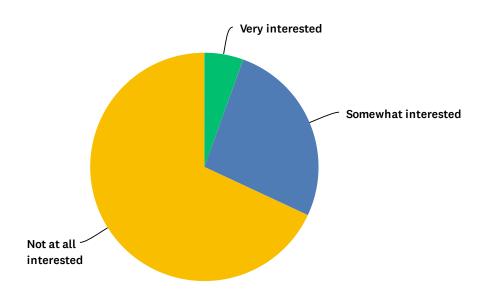
Answered: 511 Skipped: 42



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 69.28% | 354 |
| No | 9.98% | 51 |
| Not sure | 20.74% | 106 |
| TOTAL | | 511 |

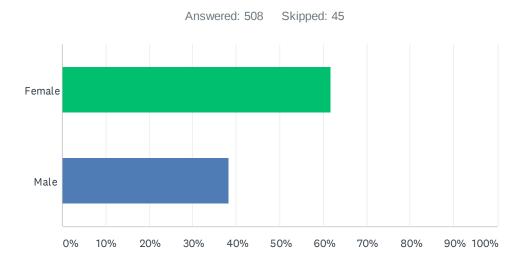
Q25 How interested are you in participating in OLLI social events (coffee chats, happy hours) via Zoom? (Select one)

Answered: 507 Skipped: 46



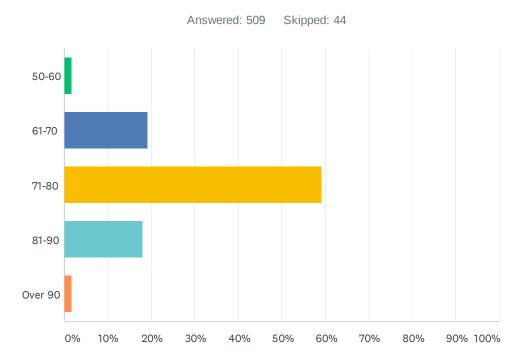
| ANSWER CHOICES | RESPONSES | |
|-----------------------|-----------|-----|
| Very interested | 5.52% | 28 |
| Somewhat interested | 26.43% | 134 |
| Not at all interested | 68.05% | 345 |
| TOTAL | | 507 |

Q27 Gender



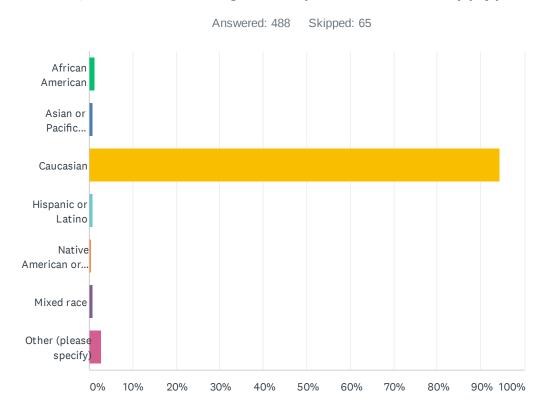
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Female | 61.81% | 314 |
| Male | 38.19% | 194 |
| TOTAL | | 508 |

Q28 Age



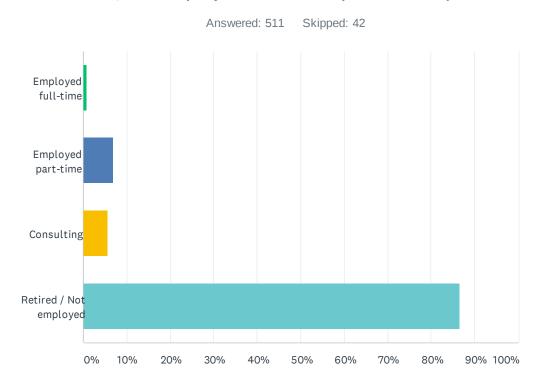
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| 50-60 | 1.77% | 9 |
| 61-70 | 19.25% | 98 |
| 71-80 | 59.14% | 301 |
| 81-90 | 18.07% | 92 |
| Over 90 | 1.77% | 9 |
| TOTAL | ţ | 509 |

Q29 Ethnic background (Check all that apply)



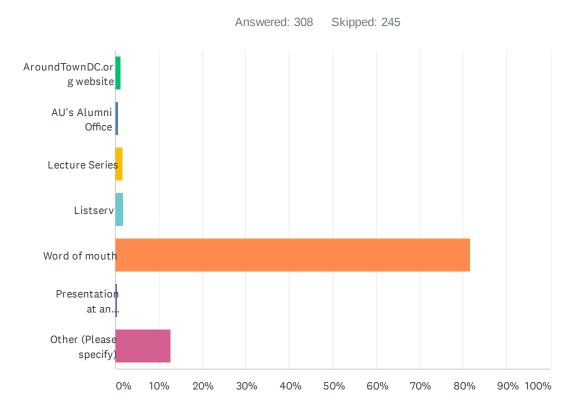
| ANSWER CHOICES | RESPONSES | |
|------------------------------------|-----------|-----|
| African American | 1.23% | 6 |
| Asian or Pacific Islander | 0.82% | 4 |
| Caucasian | 94.26% | 460 |
| Hispanic or Latino | 0.82% | 4 |
| Native American or Indian American | 0.41% | 2 |
| Mixed race | 0.82% | 4 |
| Other (please specify) | 2.66% | 13 |
| Total Respondents: 488 | | |

Q30 Employment status(Select one)



| ANSWER CHOICES | RESPONSES |
|------------------------|------------|
| Employed full-time | 0.78% 4 |
| Employed part-time | 6.85% 35 |
| Consulting | 5.68% 29 |
| Retired / Not employed | 86.69% 443 |
| TOTAL | 511 |

Q31 If you joined OLLI at AU after 2017, how did you learn about OLLI?



| ANSWER CHOICES | RESPON | NSES |
|--|--------|------|
| AroundTownDC.org website | 1.30% | 4 |
| AU's Alumni Office | 0.65% | 2 |
| Lecture Series | 1.62% | 5 |
| Listserv | 1.95% | 6 |
| Word of mouth | 81.49% | 251 |
| Presentation at an organization such as the State Department, National Education Association Retirement Organization, etc. | 0.32% | 1 |
| Other (Please specify) | 12.66% | 39 |
| TOTAL | | 308 |